



Appendix – Waste and Recycling

Figure 1. The graph below shows the number of reported missed refuse and recycling collections. The 2014-15 missed collection contractual target is 90 per 100,000 properties.

REPORTED MISSED COLLECTIONS

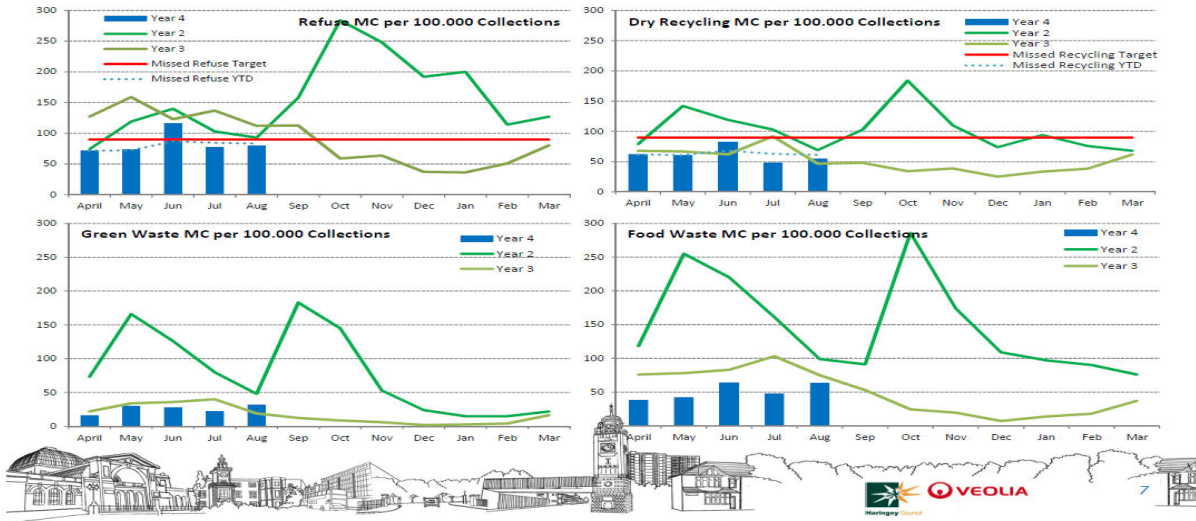


Figure 2. The graph below shows the monthly numbers of waste collection complaints reported to the Veolia Contact Centre from year 2 (2012-13) of the contract to year 4 (2014-15).

COLLECTIONS COMPLAINTS





Figure 3. The graph below shows the recycling performance from October 2012 to August 2014.

